

# تايالولاي ف لامعأ BPO ةدحتملا لاصتا زكرم





## BPO

ةكرش ىه و ةراؤم لالامعأل تامدخلةمدقم زئاوج ىلع ةزئاح ةكرشل هذه 2017.ماع ذنم فتاهال تامدخ ي ف ةصصختم

ادي رولفو اينروفيلاكو كيسيكم لاي ف لاصتا زكارم ةكرشل كلتمت تاصقانمو ادوقع بلطت تيالتا ةربكلكل دوقعلاب ءافولا ىلع ةرداق نوكتل لاصتا زكرم تامدخ ميديقت اهل حيتي امم ، ةدحتمل تاياالاولا اهرقم ةيموكح .ماحأال عي مج نم تاكرش لل ةزيمتم

لولح ميديقت ىلإ ةكرشل فدهت ، رامثتسالال دئاع ىلع يوقللا زيكترال عم روطتلاو ءاقترالال ططخل تاكرشلال تاجايتحال اصيصخم ممصم ةصصخم اهاب ةصاخال

ISO 9001 ةداهشو ISO 9001: 2015 ةداهش ىلع ةكرشلال تلصح 31000.

### تامدخال

- ءالمعلا معد
- يرادلإا معدل
- ةشدرل معد
- ةيراجتال تايلمعلا ةرادإ لولح
- ينفل معدل
- نيضارتفا نيديعاسم
- BPO ةيراجتال تايلمعلا ةيرجراخ رداصمب ةناعتسال
- ينورتكللإا ديربل ربع قيوستال
- يمقرلا قيوستال
- SEO ثحبل تاكرم ربع قيوستال

### ةينقتال

- يوديال لاصتالال لحم لحي يذلا قفاوتملا يئاقللتال لاصتالال ماظن ADS
- فافشلال لوصولاب انئالمعمل حمست يئالتا تايلمعلا ىلع فارشلإا ةباب
- اهلل دقاعتمل تايلمعلا يلعفلل تقولا ي
- دراومل نيسحت ي ف دعاسي يذلا (يعانطصالال ءاكذلا) يعانطصالال ءاكذلا
- ةمدخلال ةدوج ةدايزو ةيرشبال

### TARGET PRICE

\$20,000,000

### GROSS REVENUE

\$11,697,000

### EBITDA

\$5,132,616

### BUSINESS TYPE

Call Center

### FF&E

2250000

### COMPETITION

Genpact, Alorica, Blue Cross Blue Shield, Verizon, Citigroup, Conduent, Convergys

### COUNTRY

ةدحتمل تاياالاولا

### BUSINESS ID

L#20230489

تانايا بل عي مج يمتحت ي التالة مدقتمال تامولعمل انمأ تالوكوتورب -  
ة. لملعمل ن عةجتانلال ةيرسلال

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