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مزود خدمة مركز الاتصال

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PRINTED ON: *October 31, 2026, 7:43 AM (EST)* **PUBLISHED ON:** *October 31, 2026, 6:43 AM (EST)* **UPDATED ON:** *October 31, 2026, 6:43 AM (EST)*

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مزود خدمة مركز ا ل تطل

TARGET PRICE
$ 7,700,000

GROSS REVENUE
$ 4,500,000

EBITDA
$1,100,000

BUSINESS TYPE
Call Center

COUNTRY
سلوفاكيا

BUSINESS ID
L#20250902

مزود خدمات مراكز الاتصال الذي يعمل في جميع أنحاء الاتحاد الأوروبي معروض للبيع. توفر الشركة حلولاً شاملة لخدمة العملاء، بما في ذلك عمليات مراكز الاتصال الواردة والصادرة والمختلطة مع التركيز القوي على الخدمات الصوتية. تحافظ الشركة على عمليات تشغيلية عالية مع شهادتي ISO 9001 وISO/IEC 27001. تعتمد استراتيجية الشركة في تطوير الأعمال في المقام الأول على الإحالات والعملاء المحتملين الواردين، وتخدم 4 عملاء رئيسيين في قطاعات الاتصالات وتكنولوجيا المعلومات والتعهيد. وتركز عملياتهم حصريا على الأعمال المتعلقة بالهاتف، مع ميزات ملحوظة تشمل حملتين عالميتين للمكافآت وفريق عمل متخصص في المشاريع المختلطة يضم 30 وكيلاً. يسمح له هذا الهيكل التشغيلي بالحفاظ على جودة الخدمة العالية مع تلبية احتياجات العملاء المتنوعة في السوق المستهدفة.

الصناعات المخدومة:

الاتصالات، تكنولوجيا المعلومات، تعهيد العمليات التجارية، الاستعانة بمصادر خارجية لعمليات الأعمال

الخدمات المقدمة:

- خدمة العملاء الواردين
- المكالمات الصادرة
- عمليات مركز الاتصال المدمج
- الدعم الصوتي/المحادثة
- دعم البريد الإلكتروني
- عمليات المكتب الخلفي

الجغرافيا:

مكتبان في الاتحاد الأوروبي

عدد الموظفين:

520 موظفاً

الإيرادات:

$4,504,752.49

الأرباح قبل الفوائد والضرائب والإهلاك والاستهلاك والإطفاء:

$1,100,000.00

توقعات الإيرادات:

$7,700,000.00

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